



"Matalia House", 21-New Jagnath, Near Jain Bhuvan, Dr. Yagnik Road, Rajkot - 360 001.
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Investor Grievances E-mail : investorgrievances@matalia.co.in
CIN No. : U67120GJ2004PTC43511 • GST Reg. No. : 24AADCM9097M1ZT

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-: Investor Grievances Handling Policy and Procedure: -

Matalia Stock Broking Pvt. Ltd. Member of NSE, BSE & MCX SEBI Registration no.: INZ000184932 & NSDL: Depository services through Matalia Stock Broking Pvt. Ltd.– SEBI Registration no.: IN-DP-495-2020 (NSDL DPID: IN303575) Registered Office Address: Unit No.719 & 720, Dalal Street Commercial Co. Op. Society Limited, Block No.53, Zone-5, Gift City, Gandhinagar – 382355, Gujarat, India. Corporate Office Address: “Matalia House”, 21-New Jagnath Plot, Nr. Jain Bhuvan, Dr. Yagnik Road, Rajkot - 360001, Gujarat, India.

For any complaints pertaining to securities broking and DP please write to investorgrievances@matalia.co.in.

Procedure to file a complaint on SEBI SCORES: Register on the SCORES portal. Mandatory details for filing complaints on SCORES: Name, PAN, Address, Mobile Number, and E-mail ID. Benefits: Effective Communication, Speedy redressal of grievances.

In the absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with

SEBI SCORES at: <https://scores.sebi.gov.in>

SMART ODR Portal at: <https://smartodr.in/login>

or respective depository at

NSDL: <https://www.epass.nsdl.com/frmLoginPageWebsiteComplaints.aspx>

or respective exchange at

BSE: <https://bsecri.bseindia.com/ecomplaint/frmInvestorHome.aspx>

NSE: <https://investorhelpline.nseindia.com/NICEPLUS>

MCX: <https://www.mcxindia.com/Investor-Services>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.