



**‘AnnexureA’**  
**Escalation Matrix:**

Details	Contact Person	Address	Contact No.	EmailId	Office timings
Customer care	Jatin Chetta	MataliaStock Broking Pvt Ltd., 21 - New JagnathPlot, Rajkot	0281 6697508	<a href="mailto:Kyc1@matalia.co.in">Kyc1@matalia.co.in</a>	10.00 am to 7.00 pm
Head of Customer care	Atul Badani	MataliaStock Broking Pvt Ltd., 21 - New JagnathPlot, Rajkot	0281 6697507	<a href="mailto:dpsupport@matalia.co.in">dpsupport@matalia.co.in</a>	10.00 am to 7.00 pm
Compliance Officer	Dhyanesh Shukla	MataliaStock Broking Pvt Ltd., 21-New Jagnath Plot, Rajkot	0281 6697532	<a href="mailto:dhyanesh@matalia.co.in">dhyanesh@matalia.co.in</a>	10.00 am to 7.00 pm
CEO	Rupesh Matalia	MataliaStock Broking Pvt Ltd., 21 - New Jagnath Plot, Rajkot	0281 6697531	<a href="mailto:rupesh@matalia.co.in">rupesh@matalia.co.in</a>	10.00 am to 7.00 pm

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or respective depository at

NSDL: <https://www.epass.nsdl.com/frmLoginPageWebsiteComplaints.aspx>

or respective exchange at

BSE: <https://bsecre.bseindia.com/ecomplaint/frmInvestorHome.aspx>

NSE: <https://investorhelpline.nseindia.com/NICEPLUS>

MCX: <https://www.mcxindia.com/Investor-Services>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.